



CHESTER COUNTY

Ride Guide



Your connection to mobility in and around Chester County, PA.

www.ChescoRideGuide.org

Fall 2014



Chester County Board of Commissioners

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This project was funded by a grant from the Federal Transit Administration through the Delaware Valley Regional Planning Commission.

Passenger Rail



Bus



Taxi



Paratransit



Your Guide to Mobility

Chester County is served by four public bus providers, two rail providers, a county-wide paratransit system, and taxi service in select locations of the County. The Chester County Planning Commission, in partnership with the County Department of Human Services, Department of Community Development, and county transit agencies has developed a Ride Guide to educate riders on these services. The Ride Guide was created to inform riders about the services the Chester County's transit system provides and direct them to the appropriate transit agency or transit options that cater to their needs. Included in the Ride Guide is information about each of County's four transit options (passenger rail, bus, taxi, and paratransit service), and links to the transit agency's website where transit users can obtain more information about eligibility, procedures, schedules, and fares.

The Ride Guide was created to **INFORM** and **DIRECT** you to transportation **OPTIONS** in and around Chester County, PA.

Your online resource for information

The Chester County Ride Guide also has a companion website, www.ChescoRideGuide.org, where transit users can obtain additional information about each transit option within the County. The website features an interactive map that showcases all available transit services within the County and allows users to distinguish where each option is located and what options are available at each location. Links to additional information (i.e. schedules, connecting services) for each bus route and stop, as well as, rail stations are available.

The Ride Guide also speaks to Senior Citizen Shared Ride service and Medical Assistance Transportation needs. These are additional transportation programs that are available through several of the County's transit agencies' services and serve qualified users in need of transportation residing in Chester County.



Overview of transit services

There are four bus service providers and two rail service providers as depicted in the map on [page 5](#).

Below is a list of transit agencies that provide transit services located both within and outside of Chester County:

Chester County Transit Service Providers

- AMTRAK
Providing passenger rail service– www.amtrak.com
- Southeastern Pennsylvania Transportation Authority (SEPTA)
Providing passenger rail, bus, and paratransit service– www.septa.org
- Transportation Management Authority of Chester County (TMACC)
Providing bus service– www.tmacc.org
- Greater Valley Forge Transportation Management Authority (GVFTMA)
Providing bus service– www.gvftma.com
- Krapf's Coaches Inc.
Providing bus service– www.krapfcoaches.com
Providing paratransit service– www.riderover.com
- Pottstown Area Rapid Transit (PART)
Providing bus service– www.pottstownarearapidtransit.com

Regional Transit Service Providers

- New Jersey Transit– www.njtransit.com
- Port Authority Transit Corporation (PATCO)– www.ridepatco.org
- Delaware Area Rapid Transit (DART)– www.dartfirststate.org
- Berks County Regional Transportation Authority (BARTA)– www.bartabus.com
- Red Rose Transit Authority (RRTA)– www.redrosetransit.com
- Greyhound– www.greyhound.com

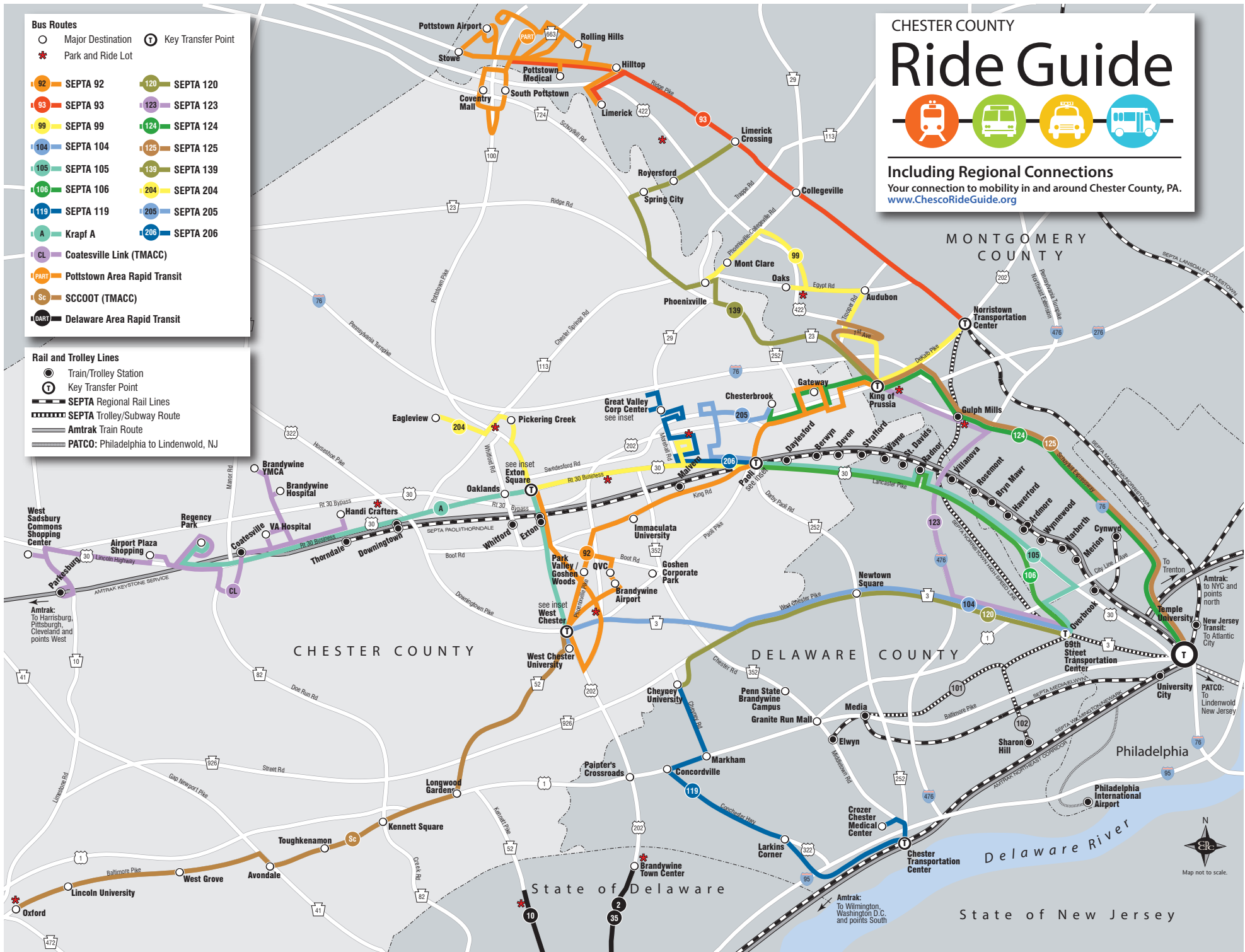
Chester County is served by four bus and two rail service providers.

CHESTER COUNTY Ride Guide

Including Regional Connections
Your connection to mobility in and around Chester County, PA.
www.ChescoRideGuide.org

- Bus Routes**
- Major Destination
 - Ⓜ Key Transfer Point
 - ★ Park and Ride Lot
- | | |
|-----------------------------------|---------------|
| 92 SEPTA 92 | 120 SEPTA 120 |
| 93 SEPTA 93 | 123 SEPTA 123 |
| 99 SEPTA 99 | 124 SEPTA 124 |
| 104 SEPTA 104 | 125 SEPTA 125 |
| 105 SEPTA 105 | 139 SEPTA 139 |
| 106 SEPTA 106 | 204 SEPTA 204 |
| 119 SEPTA 119 | 205 SEPTA 205 |
| A Krapf A | 206 SEPTA 206 |
| CL Coatesville Link (TMACC) | |
| PART Pottstown Area Rapid Transit | |
| Sc SCCOOT (TMACC) | |
| DART Delaware Area Rapid Transit | |

- Rail and Trolley Lines**
- Train/Trolley Station
 - Ⓜ Key Transfer Point
 - SEPTA Regional Rail Lines
 - SEPTA Trolley/Subway Route
 - Amtrak Train Route
 - PATCO: Philadelphia to Lindenwold, NJ



CHESTER COUNTY

Ride Guide



The Ride Guide was created to inform and direct you to transportation options in and around Chester County, PA.

This map is for general use only — it is not a schedule. For more detailed information, please visit: www.ChescoRideGuide.org.

You can obtain individual bus and train schedules from the following agencies. The schedules will show you specific times, a full list of stops, and transfer opportunities. Please see pages 15–20 for taxi and paratransit information.

Chester County Transit Service Providers

SEPTA
215-580-7800
www.septa.org

AMTRAK
800-USA-RAIL
www.amtrak.com

TMA of Chester County (TMACC)
610-993-0911
SCCOOT: 877-612-1359 (toll free)
www.tmacc.org

GVF, A Transportation Management Association
610-354-8899
www.gvftma.com

Pottstown Area Rapid Transit (PART)
610-326-5413
www.pottstownarearapidtransit.com

Krapf
Charter and Transit Division: 610-431-1500
Paratransit Division: 877-873-8415
www.krapfcoaches.com

ROVER Paratransit
484-696-3854
877-873-8415 (toll free)
www.riderover.com

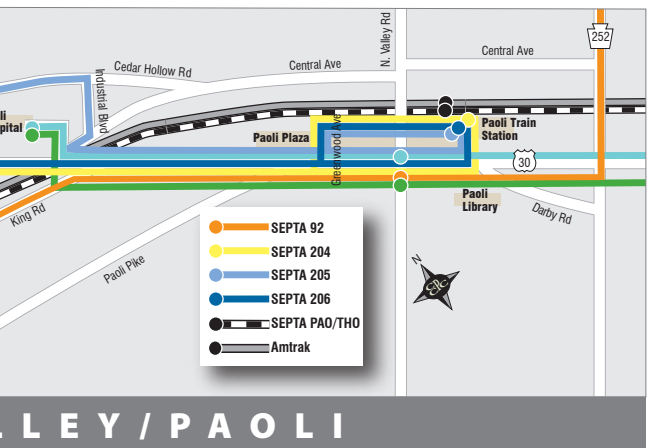
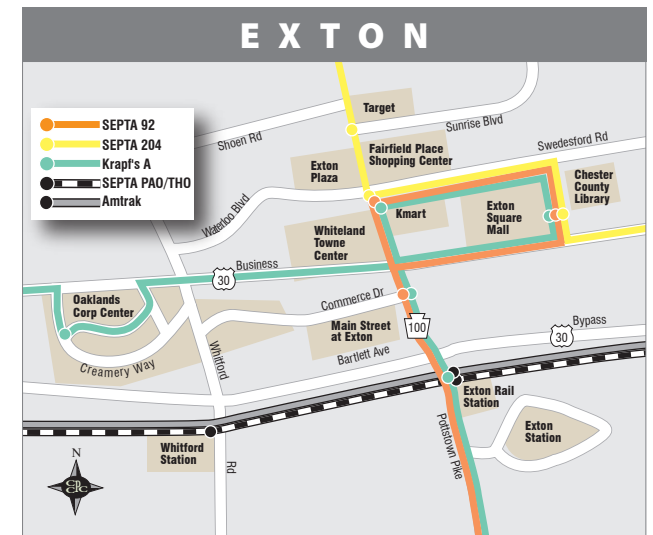
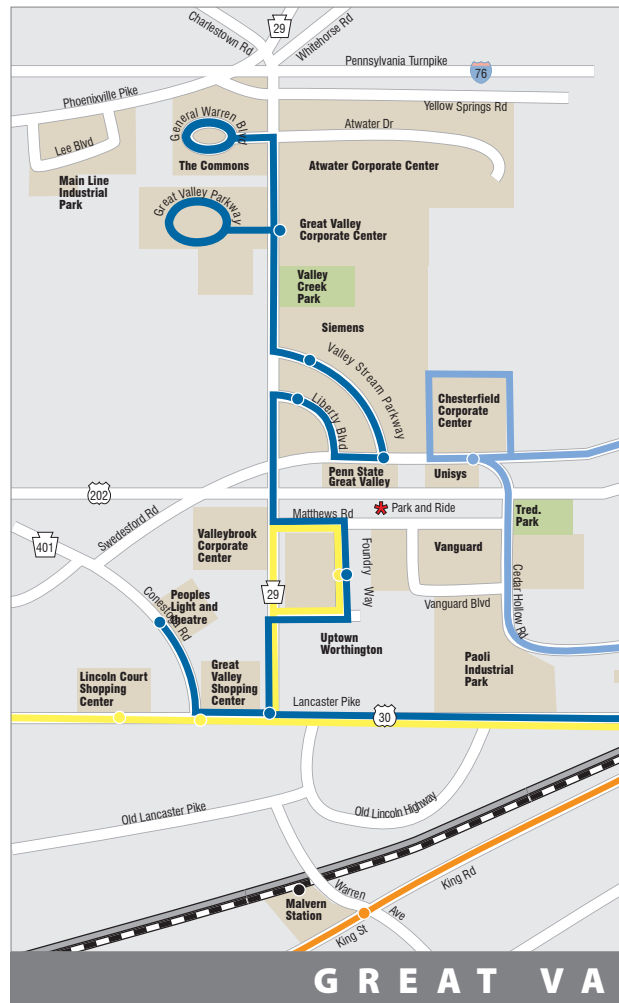
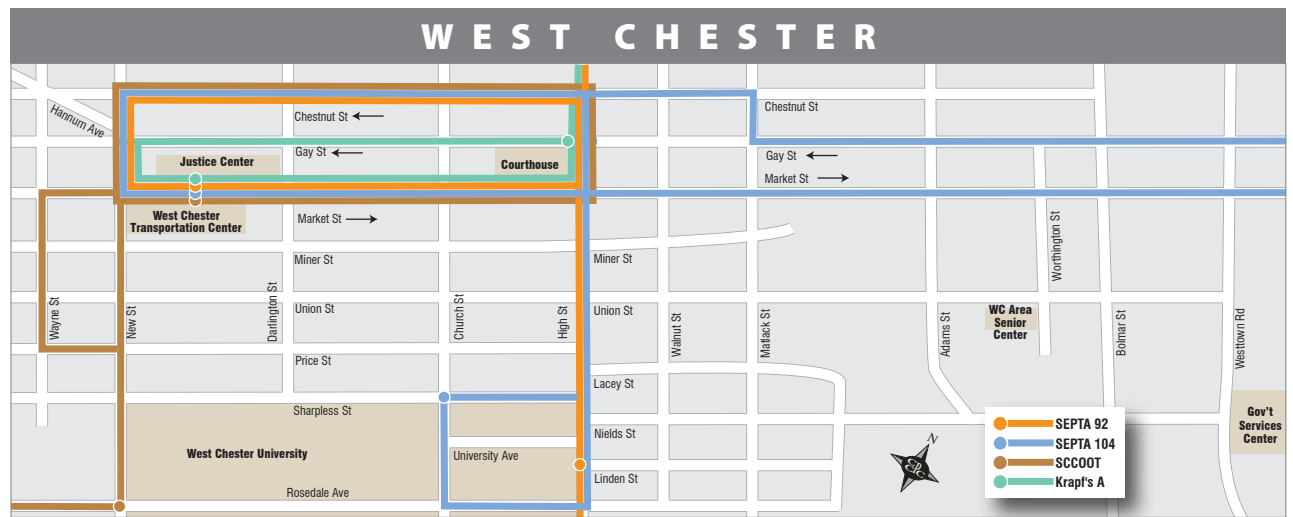
Regional Transit Service Providers

DART First State
1-800-652-DART
www.dartfirststate.com

Red Rose Transit Authority (RRTA)
Lancaster County
717-397-5613
www.redrosetransit.com

New Jersey Transit
973-275-5555
www.njtransit.com

Prepared by Chester County Planning Commission in coordination with:



Passenger Rail



Chester County offers passenger rail service provided by both SEPTA and Amtrak. Both agencies are located along the same corridor and provide service at select locations. The following table showcases where SEPTA and Amtrak service is provided in Chester County.



	Parkesburg	Coatesville	Thorndale	Downingtwn	Whitford	Exton	Malvern	Paoli	Daylesford	Berwyn	Devon	Strafford
SEPTA			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
AMTRAK	✓	✓		✓		✓		✓				
ADA Accessible			✓			✓				✓		



SEPTA

Southeastern Pennsylvania Transportation Authority
1234 Market Street
Philadelphia, PA 19107
Phone: 215-580-7800
Website: www.septa.org

SEPTA's Paoli/Thorndale Regional Rail Line is one of thirteen passenger rail lines that serve the region, in particular Chester County. The rail line operates through the heart of Chester County between Thorndale and downtown Philadelphia. In Philadelphia, SEPTA users are able to board other SEPTA trains and travel all over the region. Paoli/Thorndale Line stops at

the following train stations in Chester County: Thorndale, Downingtown, Whitford, Exton, Malvern, Paoli, Daylesford, Berwyn, Devon, and Strafford.

Please contact SEPTA for detailed information regarding the Paoli/Thorndale [schedule](#) or [fare information](#). SEPTA users can buy tickets in advance at select stations, or on the train. Please note that service is limited west of Malvern during the weekends (No Sunday service and limited Saturday service).

SEPTA operates between Thorndale and downtown Philadelphia.

Persons with Disabilities

At least one car per train contains a wheelchair berth and is marked with a wheelchair symbol. Accessible stations have bridge plates to help you board. While many train cars are pre-ADA they do accommodate smaller wheelchairs and scooters. Mobility devices measuring 30" x 48" may have difficulty making the turn from the vestibule into the car, so be sure to measure your chair. Riders who can transfer from their wheelchair or scooter and also have someone to assist in boarding/exiting the train, platform and station may wish to undertake boarding or exiting at non-accessible stations. However, if you are not accompanied by a companion or aide who can assist you, SEPTA strongly discourages this practice.

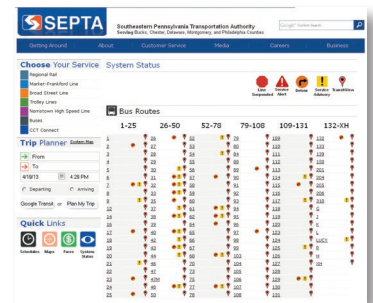
Train crews help riders board and exit, deploy bridge plates and make stop announcements. Remember that this is commuter rail service, with short headways and no porters or restrooms. Train crews do not escort riders, secure wheelchairs, or lift or carry briefcases, luggage, mobility devices or passengers. For more information about SEPTA's services go to [Accessible SEPTA](#) or call 215-580-7800.

System Status

[System Status](#) offers SEPTA users status information about SEPTA's transit system. It allows users to view particular transits routes and see whether a certain service is running according to schedule or if there is any alteration in service.

TrainView

Similar to System Status, [TrainView](#) reports the status for all Regional Line trains running on the SEPTA system. This reference tool allows SEPTA users to see whether the train is on schedule.





Amtrak

Keystone Corridor
Philadelphia PA
Phone: 1-800-872-7245
Website: www.amtrak.com

Service

The “[Keystone Corridor](#)” is part of Amtrak’s larger Northeast Corridor System. The Keystone Corridor runs from Harrisburg to Philadelphia and on to New York. This route in particular runs through Chester County and can be used to travel toward Lancaster and Harrisburg or to Philadelphia, as well as points north

and south along the eastern United States. AMTRAK trains stop at the following Chester County stations: Parkesburg, Coatesville, Downingtown, Exton and Paoli.

Please contact Amtrak for detailed information regarding the [Keystone schedule](#) or [fare information](#). Trains have set fares based on the distance you want to travel. Amtrak users can buy tickets online, at the station, or on the train.

The Keystone Corridor runs from Harrisburg to Philadelphia and on to New York.

Persons with Disabilities

If you use a wheelchair, contact AMTRAK staff when you make your reservation. No matter which type of rail service you wish to use, due to limited schedules and station accessibility, it is very important to plan your train trip ahead of time. Decide which train station is closest to your home, what time you need to get there, and which train you should ride to get there at that time. It is very important to allow enough time to do all this. You also need to plan your trip back home, as many trains stop running in the early evening. If you use a wheelchair, always verify station accessibility. For information about Amtrak’s ADA services go to [Accessible Travel Services](#) at www.amtrak.com or call 1-800-872-7245.



Bus



Chester County has a number of bus routes that service several areas, but not the entire County. Much of the bus routes are located along the County’s major transportation corridors or large populated areas. Five different transit agencies provide bus service in the County and the region and are as follows: SEPTA, TMACC, GVFTMA, Krapf’s Coaches Inc., and PART. The table below showcases all bus routes located in or in proximity of Chester County.

SEPTA 92	West Chester, Exton, Malvern, Paoli, King of Prussia Connecting services include Krapf’s “A” bus, SCCOOT, GVF’s UM Rambler, SEPTA bus routes 99, 104, 105, 106, 123, 124, 125, 139, 204, 205, 206 and Amtrak/SEPTA’s Exton, Malvern and Paoli train stations. Schedule
SEPTA 93	Pottstown, Trappe, Collegeville, Norristown Connecting services include PART’s bus service, SEPTA bus routes 99, 131, 139, and SEPTA’s Norristown Transportation Center. Schedule
SEPTA 99	Phoenixville, Audubon, King of Prussia, Norristown Connecting services include GVF’s UM Rambler, SEPTA bus routes 92, 93, 123, 124, 125, 139, and SEPTA’s Norristown Transportation Center. Schedule
SEPTA 104	West Chester, Newtown Square, Havertown, 69th Street/Upper Darby Connecting services include Krapf’s “A” bus, SCCOOT, SEPTA bus routes 92, 105, 106, 120, 123, and SEPTA’s 69th Street Transportation Center. Schedule
SEPTA 105	Paoli, Berwyn, Devon, Strafford, Ardmore, Overbrook, 69th Street/Upper Darby Connecting services include SEPTA bus routes 92, 105, 106, 120, 123, 204, 205, 206, and SEPTA’s 69th Street Transportation Center. Amtrak/SEPTA’s train stations: Paoli, Daylesford, Berwyn, Devon, Strafford, Wayne, St. Davids, Radnor, and Villanova. Schedule
SEPTA 106	Paoli, Berwyn, Devon, Strafford, Ardmore, 69th Street/Upper Darby Connecting services include SEPTA bus routes 92, 105, 106, 120, 123, 204, 205, 206, and SEPTA’s 69th Street Transportation Center. Amtrak/SEPTA’s train stations: Paoli, Daylesford, Berwyn, Devon, Strafford, Wayne, St. Davids, Radnor, and Villanova. Schedule
SEPTA 119	Cheyney University, Concordville, Boothwyn, Linwood, Marcus Hook, Trainer, Chester Connecting services include SEPTA bus route 120, and SEPTA’s Chester Transportation Center. Schedule



SEPTA 120	Cheyney University, Newtown Square, Havertown, 69th Street/Upper Darby Connecting services include SEPTA bus routes 92, 105, 106, and 123, and SEPTA's 69th Street Transportation Center. Schedule
SEPTA 124	Chesterbrook, King of Prussia, Center City Philadelphia Connecting services include GVF's UM Rambler, SEPTA bus routes 92, 99, 123, 125, 139, and SEPTA's Gulph Mills NHSL station. Schedule
SEPTA 125	Valley Forge, King of Prussia, Center City Philadelphia Connecting services include GVF's UM Rambler, SEPTA bus routes 92, 99, 123, 125, 139, and SEPTA's Gulph Mills NHSL station. Schedule
SEPTA 139	Limerick, Spring City, Phoenixville, Valley Forge, King of Prussia Connecting services include GVF's UM Rambler, SEPTA bus routes 92, 93, 99, 123, 124, 125, and 205. Schedule
SEPTA 204	Paoli, Frazer, Exton, Lionville, Eagleview Connecting services include Krapf's Coaches route "A", SEPTA bus routes 92, 105, 106, 205, 206 and Amtrak/SEPTA's Paoli train station. Schedule
SEPTA 205	Paoli, Great Valley and Chesterbrook Corporate areas Connecting services include SEPTA bus routes 92, 105, 106, 124, 204, 206 and Amtrak/SEPTA's Paoli train station. Schedule
SEPTA 206	Paoli, Great Valley Corporate area Connecting services include SEPTA bus routes 92, 105, 106, 204, 205, and Amtrak/SEPTA's Paoli train station. Schedule
Krapf "A" Bus	Coatesville, Thorndale, Downingtown, Exton, West Chester Connecting services include Coatesville LINK, SCCOOT, SEPTA bus routes 92, 104, 204, 205 and Amtrak/SEPTA's Exton, Downingtown and Thorndale train stations. Schedule
TMACC SCCOOT	Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester SCCOOT provides bus service along the route 1 corridor for residents of Oxford, West Grove, Avondale, Toughkenamon and Kennett Square. Also provides transportation to Lincoln University in Oxford. Limited service in West Chester provides access to West Chester University and County governmental agencies. Connecting services include Krapf's Coaches route "A" and SEPTA bus routes 92 and 104. Schedule
TMACC Coatesville LINK	Parkesburg, Sadsburyville, South Coatesville, Coatesville, West Brandywine The Coatesville LINK service area is comprised of the Lincoln Highway corridor, with stops at the Brandywine Hospital, Veterans Administration Medical Center, Highlands Corporate Center, Wal-Mart Super Center/West Sadsbury Commons and Parkesburg. Also provides limited evening service to Exton. Connecting services include Krapf's Coaches route "A". Schedule
PART Coventry Mall	Stowe - Pottstown Center - Coventry Mall Connecting services to PART bus routes High Street, Upland Square, East End Loop, South End Loop and SEPTA bus route 93. Schedule
GVFTMA Upper Merion Rambler	King of Prussia area Connecting services to SEPTA bus routes 92, 99, 123, 124, 125, and 139. Schedule



SEPTA

SEPTA has over 100 bus routes that serve various destinations in the region, 14 of which serve areas within or immediately adjacent to Chester County. These routes connect to major destinations located along major corridors in the County, such as US Business 30, US 202, PA 3, PA 23, PA 29, PA 100, and PA 724.

System Status

[System Status](#) offers SEPTA users status information about SEPTA's transit system. It allows users to view particular transit routes and see whether a certain service is running according to schedule or if there is any alteration in service.

Persons with Disabilities

All SEPTA buses are accessible, via ramps or lifts. Each bus contains two wheelchair berths. All buses offer priority seating at the front for riders with disabilities. Wheelchairs, wheelchair strollers and scooter chairs must ride in the wheelchair space, and must be secured. SEPTA operators are trained to help customers with disabilities with: identifying routes, boarding and exiting, securing wheelchairs, paying fares, stop announcements and, if asked, requesting riders to vacate priority seating to accommodate seniors and persons with disabilities. SEPTA bus operators may not force riders to vacate priority seats, and do not act as attendants, or lift or carry packages, mobility devices or passengers. For more information on ADA bus accessibility with SEPTA go to [Accessible SEPTA](#) or call 215-580-7800.



TMACC

TMACC provides bus service within Chester County that is not covered by SEPTA. Both the Coatesville LINK and SCCOOT are funded by TMACC but operated by Krapf's Coaches, Inc. For more information about these bus routes please go to www.TMACC.org. TMACC provides monthly [Bus Passes](#) for each route which can be purchased on their website. For additional information on TMACC's bus service please go to TMACC [Transit Schedules](#) or call TMACC at 610-993-0911 or toll free 1-877-612-1359.

Coatesville LINK

The Coatesville LINK service area is comprised of the Lincoln Highway corridor, with stops at the Brandywine Hospital, Veterans Administration Medical Center, Highlands Corporate Center and Wal-Mart Super Center/West Sadsbury Commons and Parkesburg. The Coatesville LINK also provides limited evening service to Exton, providing access to hundreds of jobs in the retail, service and hospitality industries for many residents of the City of Coatesville and adjacent western Chester County townships.





The evening service provides the only nighttime service between Coatesville, Thorndale, Downingtown and Exton, allowing second shift workers to go to various employment opportunities along the U.S. 30 corridor and retail and hospitality jobs within and in proximity to the Exton Square Mall.

The Coatesville LINK is a service of TMAAC and is a partnership between the City of Coatesville and the Borough of Parkesburg. The Coatesville LINK offers connecting service to Krapf's Coaches Route "A" bus and Amtrak's Coatesville and Parkesburg train stations. For more information about this route please go to [Coatesville LINK](#) or call TMAAC at 610-993-0911 or toll free 1-877-612-1359.

SCCOOT

The SCCOOT bus provides access to jobs and community services along the route 1 corridor for residents of Oxford, West Grove, Avondale, Toughkenamon and Kennett Square. SCCOOT also provides transportation to Lincoln University in Oxford. There is also limited service to West Chester, providing access to West Chester University and county governmental agencies.

This bus route is a service of TMAAC and is a partnership with the Southern Chester County Organization on Transportation, a joint committee of the Southern Chester County Chamber of Commerce and the Oxford Area Chamber of Commerce. SCCOOT offers connecting service to Krapf's Coaches Route "A" and SEPTA bus routes 92 and 104. For more information about this route please go to [SCCOOT](#) or call TMAAC at 610-993-0911 or toll free 1-877-612-1359.



Persons with Disabilities

As opposed to a traditional paratransit system, TMAAC uses its existing fixed route fleet (SCCOOT and Coatesville LINK) to fulfill the ADA mandate to provide service to disabled passengers within $\frac{3}{4}$ of a mile of the fixed route service. Because TMAAC operates a fully accessible fleet, they can deviate from the normal route operations to pick-up ADA passengers on an on-demand basis. ADA ride quantity is expected to be minimal and will not significantly impact scheduled service. For more information and how to apply for this service please go to [TMAAC ADA Services](#) or call 610-993-0911 or toll free 1-877-612-1359.



Persons with disabilities within $\frac{3}{4}$ of a mile of a TMAAC route may be eligible for ADA service.

Krapf's Coaches, Inc.



Krapf Route "A"

Since 1992, Krapf has provided public bus transportation on the Route "A" between Coatesville, Downingtown, Exton and West Chester, picking up more than 1,200 daily passengers in those areas seven days a week. The Route "A" offers connecting service to Krapf's Coaches Coatesville LINK, SCCOOT, SEPTA bus routes 92, 104, 204, 205 and Amtrak/SEPTA's Exton, Downingtown and Thorndale train stations. For more information about this route please go to [Krapf Route "A"](#) online or call 610-431-1500.



Persons with Disabilities

All vehicles are ADA compliant and equipped with wheelchair lifts. All of Krapf's public transit drivers are ADA certified with regard to the properly handling of passengers with disabilities and the proper operation of wheelchair lifts. Additional public transit information is also available at www.krapfcoaches.com or call Krapf's Coaches at 610-431-1500.

PART

Stowe-Pottstown Center-Coventry Mall

PART's Stowe-Pottstown-Coventry Mall bus serves both Chester and Montgomery County employees and residents located around the Pottstown area. This route offers connecting services to PART bus routes High Street, Upland Square, East End Loop, South End Loop and SEPTA bus route 93. Go to PART's [information and schedule](#) or call PART at 610-326-5413.



GVFTMA

Upper Merion Rambler

GVF's Upper Merion Rambler shuttle serves the King of Prussia Mall and surrounding area. Although the shuttle does not travel inside of Chester County, the UM Rambler meets the commuting needs of both employees and residents located within the area. The UM Rambler offers connecting services to SEPTA bus routes 92, 99, 123, 124, 125, and 139. Go to GVF's [information and schedule](#) or call GVF at 610-354-8899.



Taxi



Taxi service provides the user a direct route to their destination. All Chester County taxi service providers are open to the public with several providing discounted services to seniors and persons with disabilities. Taxi services are only available in certain areas of Chester County. All service providers require their users to call in advance when requesting transportation. The trip cost depends on how many miles you travel. The approximate cost may be available in advance for frequently traveled routes. All taxi service providers listed below are certificated under the state Public Utility Commission (PUC). For information about PUC certification please go to www.puc.state.pa.us.

Chester County Taxi Service Providers

Rainbow Cab & Limousine

539 South Bolmar Street
West Chester, PA 19382
Phone: 610-696-6060
E-mail: info@rainbowcab.com
Website: www.rainbowcab.com

Service Area: Exton, Downingtown, Malvern, Lionville, Thornton, Cheyney, Concordville, Chadds Ford, Kennett Square and West Chester Areas

Services Provided: Taxi, Shuttle, Limousine

Mid-Atlantic Express Cab

1300 West Chester Pike
West Chester, PA 19382
Phone: 610-431-2424
E-mail: info@MAX-Cab.com
Website: www.MAX-Cab.com

Service Area: Chester County

Services Provided: Taxi, Shuttle, Limousine

Pottstown Cab

67 King Street
Pottstown, PA 19464
Phone: 610-327-1111

Service Area: Phoenixville, Spring City, West Chester and Pottstown Areas

Services Provided: Taxi

More Information: Rides may not originate in Chester County.

Great Valley Cab Company

13 Landmark Drive
Malvern, PA 19355
Phone: 610-240-7942

Service Area: Exton, Frazer, Malvern, Phoenixville and West Chester Areas

Services Provided: Taxi

On Time Car Services

562 Lancaster Ave
Frazer, PA 19335
Phone: 610-647-1354
E-mail: info@ontimecarservices.com
Website: www.ontimecarservices.com

Service Area: Exton, Frazer, Malvern, and West Chester Areas

Services Provided: Taxi, Shuttle, Limousine



Paratransit



Paratransit is an alternative mode of passenger transportation similar to bus service that does not follow fixed routes or schedules. The paratransit services located in Chester County are open to all users but mostly cater to seniors, persons with disabilities, and medical assistance transportation. Below is a list of agencies that provide paratransit both within and outside of Chester County:

Chester County Paratransit Providers

- SEPTA– www.septa.org
- TMACC– www.tmaccc.org
- ROVER–www.riderover.com
- PART– www.pottstownarearapidtransit.com/

Neighboring Paratransit Systems

- Montgomery County: TransNet– www.suburbantransit.org
- Delaware County: Community Transit– www.ctdelco.org
- Bucks County: Bucks County Transport– www.bctransport.org
- Delaware: DART– www.dartfirststate.com

For Seniors

For Individuals with Disabilities

Medical Assistance Transportation



For Seniors



Shared Ride Program

The Shared Ride Program is funded by the Pennsylvania Lottery and sponsored by Chester County Department of Aging and provides transportation at a reduced fare (75 cents for each ride) to persons ages 65 and older. If the ride is not sponsored the senior is responsible for 15% of the cost of each ride. The program offers door to door transportation for seniors age 65 and older. There are two providers of this program in Chester County. Seniors must register with Rover first to be eligible for this program.

Rover Community Transportation

Rover has been part of the Chester County community since 1984. It was created to provide reliable and diversified transportation for the residents of Chester County. The services Rover provides are especially designed for those who no longer drive, or have no other means of transportation. Rover is particularly ideal for residents who may need special assistance to travel. Providing more than 300,000 rides annually, Rover is available to help residents get to where they want to go, inside or outside of Chester County. Anyone can use Rover but the service is designed to serve customers through specific programs. Visit Rover's website at www.riderover.com for more information.

For more information about this program and how to register go to [Rover Community Transportation](#) or call Rover at 484-696-3854 or 1-877-873-8415. In addition, registration forms may also be obtained by contacting the following:

Chester County Department of Aging Services
610-344-6350

Coatesville Area Senior Adult Center
610-383-6900

Downingtown Senior Center
610-269-3939

Kennett Area Senior Center
610-444-4819

Oxford Senior Center
610-932-5244

Phoenixville Senior Adult Activity Center
610-935-1515

West Chester Area Senior Center
610-431-4242

Rainbow Cab Inc.

Rainbow Cab offers Senior Shared Ride local and Philadelphia Airport cab service through Rover to eligible seniors. To register and make reservations please call Rover at 484-696-3854.



For Individuals with Disabilities



SEPTA

ADA Paratransit

In accordance with the Americans with Disabilities Act (ADA), SEPTA provides comparable service for people with disabilities who are functionally unable to use regular accessible fixed-route bus service for some or all of their transportation needs. Eligible individuals can travel whenever and wherever buses operate in SEPTA's five-county service region.

Paratransit Program – CCT Connect

SEPTA operates two demand response paratransit programs for registered customers in accordance with the Americans with Disabilities Act (ADA), and the Commonwealth of Pennsylvania Lottery-funded Shared-Ride program.

SEPTA's paratransit program, CCT Connect, is available to individuals with disabilities who are functionally unable to use regular, accessible fixed-route buses and light rail vehicles for some or all of their transportation needs; and to senior citizens, age 65 and older, who live in the City of Philadelphia.

ADA Paratransit service is provided within $\frac{3}{4}$ miles of a regular SEPTA bus route.

ADA service must be provided within $\frac{3}{4}$ of a mile of all regular fixed route buses and light rail vehicles whenever and wherever they operate. Registered customers may reserve rides one to three days in advance of travel. There are no restrictions on trip purpose or frequency of travel. SEPTA does suggest that customers using wheelchairs or scooters on SEPTA vehicles have four securement locations on non-movable parts of their mobility device. For more information about paratransit eligibility call SEPTA [CCT Connect](#) weekdays at 215-580-7145.

SEPTA Accessibility

SEPTA understands the critical role public transit plays in making independence and mobility possible for citizens with disabilities throughout its five-county service region. All SEPTA buses and over [100 train stations](#) are accessible. SEPTA is dedicated to making it easier for customers with disabilities to use its fixed-route and paratransit services through a comprehensive program of accessibility improvements including fleet enhancements, stations constructions, and other service initiatives such as its [Accessible Travel Center](#). At the Center, customers can practice getting on/off a SEPTA bus, negotiate a fare box and positioning themselves within the wheelchair berth. They can also learn important tips about riding public transit. For more information visit [Accessible SEPTA](#).





TMACC

ADA Services

As opposed to a traditional paratransit system, TMACC uses its existing fixed route fleet (SCCOOT and Coatesville LINK) to fulfill the ADA mandate to provide service to disabled passengers within 3/4 of a mile of the fixed route service. Because TMACC operates a fully accessible fleet, they can deviate from the normal route operations to pick-up ADA passengers on an on-demand basis. ADA ride quantity is expected to be minimal and will not significantly impact scheduled service. For more information and how to apply for this service please go to [TMACC ADA Services](http://www.tmac.org) at www.tmac.org or call 610-993-0911 or toll free 1-877-612-1359.

Persons with disabilities within 3/4 of a mile of a TMAAC route may be eligible for ADA service.



ROVER

Persons with Disabilities Transportation

The transportation for Persons with Disabilities Program (PWD) is available for use by people with a documented disability that do not qualify for any other program. For eligibility and registration to receive transportation please go to the [Rover Community Transportation website](http://www.rovercommunitytransportation.com) or call 484-696-3854 for more information.

PART

Pottstown Area Rapid Transit (PART) paratransit routes include the service area of its five bus routes and any destination within that 3/4 of a mile radius is eligible. All buses and vans are ADA compliant and wheelchair accessible. For more information on how to become eligible visit [PART's website](http://www.parttransit.com) or call 610-326-5413.

Persons with disabilities within 3/4 of a mile radius of a PART route may be eligible for ADA service.

Medical Assistance Transportation



Medical Assistance Transportation Program

Persons who are receiving Medicaid or Medical Assistance are also eligible for free Paratransit service either through the ACCESS card or from a managed care organization (MCO). They may ride Paratransit to medical appointments in Chester County.

To be eligible for Medical Assistance Transportation (MATP) you must:

- Have a current Medical Assistance (ACCESS) card; and
- Be a permanent or temporary resident of Chester County; and
- Need transportation to get to a covered medical service from a provider who accepts the Medical Assistance card, or be receiving services from a Medical Assistance managed care organization (AmeriChoice, Health Partners, or Keystone Mercy).

If you receive Medicaid or Medical Assistance you may be eligible for this program.

For more information about MATP and how to register go to the [ROVER Community Transportation](#) website or call 484-696-3854 or toll free 1-877-873-8415.

Mileage Reimbursement

People who are receiving Medicaid/Medical Assistance can also use private transportation to go to medical appointments and get reimbursed for their mileage expense. If you have a car or if you can get a ride to your medical appointment, you can get money back for mileage. ROVER will provide a form to claim reimbursement at \$0.12 per mile. Additional regulations regarding this program will also be furnished to you. Medical Assistance is required by law to provide the least costly transportation available. Public transportation should be used when the origin and destination of your trip are within one-quarter mile of public transportation. You can get money back for your public transportation fare if you use the bus or train. A reimbursement form will be provided.



Other Chester County Related Transportation Programs

Chester County Community Resource Directory

[Refer Web](#) is the Online Community Resource Directory for health, human services and transportation resources and services for Chester County residents. Refer Web is for anyone who would like to or needs to gain more information about health and human services available in Chester County. Link shows [How to use Refer Web](#).

Ride for Health Initiative

For the last six years, the Transportation Management Association of Chester County (TMACC) has partnered with the Phoenixville Community Health Foundation (PCHF) and the Pottstown Cab Company to manage the Ride for Health Initiative (RFHI). This is a last chance program for those with no car, no friend with a car, no access to paratransit, and the inability to use or great difficulty in using public transit.



The way the program currently works is that local health and human service agencies determine client eligibility and schedule rides. The Pottstown Cab Company provides rides at a lower than market rate. TMACC maintains program and fiscal oversight, including reimbursing the cab company. Ongoing funding is provided by the PCHF. A constantly updated client user manual answers questions related to how the program works. Specifically, it addresses issues related to eligibility, destinations, no-shows, cancellations, family access and partner agencies.



Over the course of its six-year operation, RFHI has gone from a pilot project providing only five rides per month to a mature and responsive program providing over 1000 rides per year throughout the Phoenixville area. Service is now available in the

Kennett Area. The current agency partner list has grown from 4 to 14 agencies. Interest in the program is driven not only by the significant need but also by the added benefit that both the agency and the client receive rides at no cost. For today's cash-strapped non-profit agencies, this benefit cannot be overlooked.

A six-month evaluation, done by the Human Organization Science Institute at Villanova University found the RFHI to be: "innovative, well-run, continuously improving through effective processes and structures, cost efficient, highly-utilized, and meeting a basic health need."

In January, 2013, RFHI began operations in southern Chester County as well. For more information about this initiative, please go to [TMACC RFHI](#) or call TMACC at 610-993-0911 or toll free 1-877-612-1359.

Share-A-Ride

The Share-A-Ride program is a free computerized service that could potentially match you with convenient transit services, car pools, vanpool groups, and even walking and bicycling opportunities if you work in the 5-county southeastern Pennsylvania region. For more information about this program please go to TMACC [Share-A-Ride](#) at www.tmacc.org or call 610-993-0911 or toll free 1-877-612-1359.



Emergency Ride Home

The Emergency Ride Home (ERH) service is a "safety net" for commuters working in southeastern Pennsylvania who share their ride to work (carpool, vanpool, transit) on a regular basis. In the event of an unexpected personal or family emergency or illness, unscheduled overtime, or if the regular ride home is not available for certain reasons, registered commuters are provided with a free ride to their home, their car or to the place of the emergency. For more information about this program please go to TMACC [Emergency Ride Home](#) or call 610-993-0911 or toll free 1-877-612-1359.